# Proud To Be Out! LGBTQ+ Strategies and Resources



# Welcome!

## THE CARE PLAN



## Jacqueline Boyd

**Owner** 

Jacqueline@the-care-plan.com

www.the-care-plan.com



#### WHAT KEEPS YOU UP AT NIGHT?



### **CONCERNS FOR AGING LGBTQ PEOPLE**

- Isolation and Loneliness
- Housing
- Finances
- Care Support
- Healthcare



### WHAT IS AVAILABLE?

- Primary Care Physician
- Pharmacy
- Hospital
- **Visiting Doctors**
- Caregivers
- Informal/ Family Caregivers
- Meal Deliveries Housekeepers

Health Insurance Long Term Care Insurance

- Home Health
  - **Palliative**
  - Hospice
    - Supportive Living Facility
    - ILF Independent Living Facility
  - ALF Assisted Living Facility
- SNF Skilled Nursing Facility
- LTAC Long Term Acute Care Facility **Eldercare Attorneys** 

  - **Care Navigators**

### WHAT IS IMPORTANT TO YOU?

- LOCATION
- HOSPITAL
- SERVICES
- LEVEL OF CARE
- LGBTQ FRIENDLY

- LOVED ONES
- CLIMATE
- COST OF LIVING
- RURAL/URBAN
- CULTURE

## WHAT ARE MY STRATEGIES?

Area of Concern	Response	N/M
Isolation & Loneliness	Families of Choice Sexual Partner Networks Retirement Families	
Housing	LGBTQ specific Housing Intergenerational Housing Village Model	
Care Support	LGBTQ+ Centers SAGE Care - training Informal Networks Personal Assistants	
Healthcare	LGBTQ Providers Businesses & Community Orgs	

## STRATEGIES FOR LGBTQ AGING WELLNESS

- STAY ACTIVE
- PLAN AHEAD
- BUILD TRUSTED MEDICAL TEAM
- INTEGRATE FAMILY OF CHOICE
- FOSTER INTERGENERATIONAL RELATIONSHIPS
- PLAN TOGETHER



# HOW DO I FIND AN LGBTQ FRIENDLYPROVIDER?



- 1) Ask First
- 2) Research
- 3) Interview
- 4) Build The Relationship

## 1) ASK FIRST!

- Informal Network
  - Family of choice, friends, acquaintances
- Formal Network
  - Social service and healthcare providers, case managers
- Social Media
  - Facebook wall/groups, online support groups

## 2) RESEARCH

- Online databases
  - GLMA.org
  - Radremedy.org
  - Don't forget to vet!
    - Healthgrades
    - Medicare.gov
    - Care.com



## 3) INTERVIEW

#### What would YOU ask your provider?

- Do they currently serve LGBTQ people?
- What has their training and commitment been to these communities?
- What policies and procedures do they have in place to protect against discrimination?
- How much time do they spend with patients?
- How are emergencies handled during off hours?

## 4) BUILDING THE RELATIONSHIP

- Be honest and upfront about expectations
- Stay in communication about what is going well and what is not
- Have someone with you whenever possible
- Follow up with appointments
- Follow up with recommendations

## LGBTQ Affirming Healthcare Practices

- Comprehensive, person directed approach
- Affirming intake forms
- Gender neutral bathrooms
- Pictures of LGBTQ people in common areas and offices
- LGBTQ related literature in waiting rooms and offices



- Staff training on LGBTQ cultural competency and health issues
- Hire and promote LGBTQ people
- Comprehensive, person directed approach
- Develop relationships and collaborate with LGBT community organizations

### **HOW DO I INTEGRATE FAMILY OF CHOICE?**



#### Families of choice can be:

- Friends
- Family of Origin
- Co-workers
- Community Members
- Service Providers

## **LGBTQ Affirming Resources**

#### **CALIFORNIA**

#### Los Angeles LGBT Center, Senior Services

https://lalgbtcenter.org/social-service-and-housing/senior

Sage of the Desert - Palm Springs LGBT Senior Center <a href="http://www.thecenterps.org/">http://www.thecenterps.org/</a>

The Center Long Beach Senior Services <a href="https://www.centerlb.org/seniorservices/">https://www.centerlb.org/seniorservices/</a>

Los Angeles Bi Task Force <a href="http://www.labicenter.org/">http://www.labicenter.org/</a>

#### **WEB BASED**

www.radremedy.org

National LGBTQ Affirming Services Search Engine

www.sageusa.org

Services and Advocacy for GLBT Elders

www.wpath.org -

World Professional Association for Transgender Health

www.lgbtagingcenter.org

National Resource Center on LGBT Aging

# Thanks!!





## THE CARE PLAN

## Any questions?

Contact The Care Plan at

630-479-0083

Jacqueline@the-care-plan.com

#### References

"Lesbian, Gay, Bisexual and Transgender Persons & Socioeconomic Status". American Psychological Association (2016) http://www.apa.org/pi/ses/resources/publications/factsheet-lgbt.aspx

"A Broken Bargain: Discrimination, Fewer Benefits and More Taxes for LGBT Workers". Movement Advancement Project (2013) <a href="https://www.lgbtmap.org/lgbt-workers">www.lgbtmap.org/lgbt-workers</a>

*"Lesbian, Gay, Bisexual and Transgender Health"*. Office of Disease Prevention and Health Promotion <a href="https://www.healthypeople.gov/2020/topics-objectives/topic/lesbian-gay-bisexual-and-transgender-health#four">https://www.healthypeople.gov/2020/topics-objectives/topic/lesbian-gay-bisexual-and-transgender-health#four</a>

Intersex Society of North America www.isna.org

Kates, Ranji, Beamesderfer, Salganicoff. "Health and Access to Care and Coverage for Lesbian, Gay, Bisexual and Transgender Individuals in the US." Kaiser Family Foundation (2015) <a href="http://kff.org/report-section/health-and-access-to-care-and-coverage-for-lesbian-gay-bisexual-and-transgender-health-challenges/http://www.lgbtagingcenter.org/resources/resource.cfm?r=54</a>

"LGB Individuals Living in Anti-Gay Communities Die Early" Columbia University (2014)
https://www.mailman.columbia.edu/public-health-now/news/lgb-individuals-living-anti-gay-communities-die-early

Simone-Skidmore, "LGBTQ Aging: Addressing Disparities and Health Care Needs". The National LGBT Health Education Center (2011) <a href="http://www.lgbthealtheducation.org/wp-content/uploads/LGBT-Aging-Addressing-Disparities-and-Health-Care-Needs.pdf">http://www.lgbthealtheducation.org/wp-content/uploads/LGBT-Aging-Addressing-Disparities-and-Health-Care-Needs.pdf</a>